



Self-Inspection & claim text communication is really making an impact!

Text communication creates ease of doing business for both agents and policyholders!

-  Expedited Underwriting
-  Simple steps...easy completion
-  Innovative
-  Convenience eliminating time-consuming inspector appointments
-  Quick response from underwriting team
-  Enhanced customer experience *equals* more policies written *equals* increased agency revenue

Self-Inspections

- "Ease of doing business" - *Robert, SC*
- "Excellent communication" - *Mario, TX*
- "So far it's been a great experience. I like the texts. At work I am on the phone all day long but texting helps a great deal. Thanks" - *Jacklyn, SC*
- "Having self-inspection option facilities process" - *Anna, FL*
- "Made it easy and quick responses" - *Hansen, LA*
- "Loved being able to meet your inspection needs using technology" - *Marguerite, FL*
- "Very quick effective communication & response, this texting system you have is very slick. So far the service & options have been impressive." - *Kelly, TX*
- "Simplicity and ease of inspection process" - *James, LA*

Claims

- "Easy to reach my adjuster and quick response time. Very professional." - *Clinton, FL*
- "Quick responses, helpful information, updates on status of checks." - *Elisa, SC*
- "Very responsive. Also did things quickly. Very nice" - *Nancy, FL*
- "Very impressed with the service and how fast action was taken. Great service and friendly helpfulness" - *Ronald, LA*
- "Communication was great" - *Didier, FL*
- "Exemplary customer service" - *Elizabeth, FL*
- "Great customer service and processing claim in a timely manner. Ya'll are wonder to work with, thank you." - *Teresa, NC*